



**GOUVERNEMENT**

*Liberté  
Égalité  
Fraternité*

**Délégation interministérielle  
à la lutte contre le racisme,  
l'antisémitisme et la haine anti-LGBT**

# **CHARTER OF COMMITMENT BY DIGITAL PLATFORMS FOR THE PREVENTION OF VIOLENCE AND THE SAFETY OF LGBT+ INDIVIDUALS ONLINE**

March 2026

# PREAMBLE

In France, homophobic entrapment schemes are considered particularly serious criminal offenses. When such acts are committed due to the actual or perceived sexual orientation or gender identity of the victim, they are treated as aggravated offenses under Articles 132-77 of the French Penal Code. This aggravating circumstance reflects the law's intent to penalize hate- or discrimination-based violence more severely.

More broadly, anti-LGBT+ hate can manifest in various forms: discrimination, insults, defamation, incitement to hatred, or physical and psychological violence. Whether these acts occur online, in public, or in private spaces, they are prohibited by law. When motivated by LGBTphobic bias, they carry harsher penalties. Combating such violence requires the engagement of all relevant actors — including digital platforms — to help foster a safe, respectful, and inclusive environment.

Fighting violence and discrimination based on sexual orientation or gender identity is a public policy priority. In 2024, France's Ministry of the Interior recorded a 5% increase in anti-LGBT+ offenses nationwide compared to 2023. From 2016 to 2023, the average annual increase in such offenses was 15%. A growing share of these incidents happening after people meet via digital services, particularly dating or messaging platforms. In many of these cases, victims are targeted specifically due to their orientation, and perpetrators often act repeatedly or in groups.

In this context, digital platforms play a critical role. Through awareness campaigns, behavioral monitoring, user reporting tools, and cooperation with authorities, platforms can become active participants in violence prevention.

This Charter aims to bring together willing platforms and civil society organizations around common principles and concrete measures to ensure the safety of LGBT+ individuals.

## **Core Principles of Commitment**

Signatory platforms commit to:

1. Work to prevent violence and risks of aggression targeting LGBT+ individuals;
2. Promote collective responsibility among all users, without placing the burden of caution solely on victims;
3. Provide accessible, confidential, and effective reporting tools;
4. Foster cooperation with law enforcement and judicial authorities;
5. Directly partner with community-based organizations combatting anti-LGBT+ hate and violence in all their forms;
6. Pursue on-the-ground situational analyses and continuous improvement, through regular assessments and the exploration of new protective tools.

## **Commitments of Signatory Platforms**

### **1. Awareness & Information**

- Regularly and visibly disseminate general safety campaigns, including messages preventing discriminatory violence, in partnership with public and nonprofit actors. These campaigns should be deployed consistently throughout the year, including outside of symbolic periods such as May 17 or Pride Month, to ensure continuous and long-term awareness-raising;
- Integrate reminders of safety best practices during account creation or key usage moments;
- Promote user accountability through dedicated messaging stating that violent, hateful, or discriminatory behavior may violate platform policies and applicable laws.

### **2. Victim Reporting & Support**

- Offer a clear, accessible, free, and confidential reporting function available across the platform;
- Emphasize that reporting is useful, anonymous, and protected, to encourage its use;
- Include a dedicated reporting category for hate expressions, violence threats, or entrapment risks, to better categorize and monitor such incidents;
- Provide helpful resources in security/help sections: official reporting platforms (e.g., PHAROS), helplines, specialized NGOs, and guides for filing complaints;
- Provide resources enabling victims to file formal complaints and document all aspects of the incident, ensuring law enforcement can recognize any discriminatory motive;
- Explore the feasibility of automatic warning messages when unusual or threatening behavior is detected by the platform;

- Establish quantitative and qualitative monitoring of reported content, including number, nature, and outcomes of reports, to evaluate the platform’s tools. These statistics may be shared in aggregate form, and in compliance with data protection rules, during the annual review organized by the Delegation for the Fight Against Racism, Antisemitism, and Anti-LGBT+ Hate (DILCRAH) and partner associations.

### **3. Moderation & Protection Tools**

- Implement both human and automated moderation, including regularly updated keyword detection — in collaboration with expert organizations — to flag violent, discriminatory, or threatening behavior;
- Explore the use of warning messages for perpetrators and preventive alerts for potential victims;
- Within legal bounds and technological capabilities, work to minimize repeat offenders through identification signals like name, device, email, phone number, or IP address;
- Facilitate cross-banning (blocking users across platforms within the same corporate group), where technically and legally viable;
- Foster collaboration between platforms and with partner organizations, especially concerning submitted reports, to enhance coordination in the prevention and management of violent or discriminatory behavior;
- Explore technical and legal feasibility of interoperability between moderation and reporting systems across platforms, within the applicable regulatory frameworks;
- Consider offering users the option to filter for verified profiles and access voluntary identity verification (via selfie, biometric data or ID) — without making them mandatory.

### **4. Cooperation with Law Enforcement**

- Provide a clear point of contact for judicial authorities and law enforcement, dedicated to handling judicial requests;
- Actively cooperate, in accordance with applicable laws, by:
  - Responding to legal requests and providing data relevant to investigations;
  - Enabling data preservation (messages, profiles, technical data) upon request by a judge.

### **5. Partnerships & Continuous Improvement**

- Formalize partnerships with one or more anti-LGBT+ hate organizations (e.g., SOS Homophobie, Le Refuge, STOP Homophobie, FLAG!) to co-design safety content, support victims, and train moderation teams;

- Include partner organizations in safety and support sections of the platform;
- Participate in an annual review meeting with the DILCRAH, civil society partners, and other signatories to:
  - o Assess actions undertaken;
  - o Share best practices;
  - o Identify new protective measures;
  - o Report on the volume and nature of user reports, contributing to better data collection.

## **Final Provisions**

This Charter commits signatory platforms to make progress in preventing discrimination-based violence, particularly LGBTphobic entrapment. Each platform agrees to implement the Charter's principles in ways that align with its tools, audiences, resources, and technical capacities. The Charter serves as a shared foundation for cooperation, accountability, and prevention to ensure safety and respect in digital spaces.

## **Monitoring Clause and Potential Removal**

To ensure regular monitoring and continuous evaluation of these commitments, the DILCRAH, under the authority of the Ministry for Gender Equality and the Fight Against Discrimination, and in collaboration with partner associations, will oversee adherence to the Charter's principles.

In cases of insufficient response or lack of meaningful progress within a reasonable timeframe, DILCRAH may remove the concerned platform from the list of signatories. This decision will be duly justified and formally communicated to the platform.

## **Open to New Signatories**

This Charter is open to any digital platform that wishes to commit to its principles and actions. All applications are reviewed by DILCRAH, in coordination with partner associations, to ensure the platform aligns with the Charter's goals.

Once the application is approved, the platform will be listed as a public signatory and will benefit from the same collective commitments for cooperation and follow-up.